# 天主教輔仁大學英國語文學系學士班畢業成果 ENGLISH DEPARTMENT, FU JEN CATHOLIC UNIVERSITY GRADUATION PROJECT 2021

指導教授:陳碧珠老師 Dr. Bichu Chen

**TSMC: A Well-Known Semiconductor Company in Taiwan** 

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學生: 李宥萱撰 Joanne, Yu-Hsuan Lee

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# **Technology Assisted Instruction and Presentation**

# **TSMC: A Well-Known Semiconductor Company in Taiwan**

Joanne Lee 406110425

30 June 2021

Google Site Links

- 1. Group Site Homepage: <u>https://sites.google.com/view/introducing-</u> <u>tsmc/home?authuser=0</u>
- 2. My self-created subpages: <u>https://sites.google.com/view/introducing-</u> <u>tsmc/environmental-goals?authuser=0</u>

Project Oral Presentation Link https://youtu.be/0H4XeiN7ZZE

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## **TSMC: A Well-Known Semiconductor Company in Taiwan**

## I. Introduction of Group Project

A. Motivation and Background Information

Our group motivation of this project is to introduce how TSMC is a good company by viewing its SDG performance in their economical goals, environmental goals, social goals, and operation strategy.

Purpose 1: To show that saide from business, TSMC is also putting much effort into reaching SDG goals.

Purpose 2: To elaborate on how TSMC achieves SDG in the field of economy, environment, and society.

Purpose 3: To help people who are interested in investment, research, or planning to work in TSMC as a career by showing the operation values of the company

#### B. Short Introduction

TSMC, as the head of a semiconductor company in Taiwan, not only supports an important market of technology and electronic industry but also focuses a lot on achieving SDG goals, aiming to balance business and its social duty. First of all, TSMC's economic goals include SDG 8, 9, and 12.

Secondly, TSMC aims to reach environmental goals including SDG6, 7, 13 by green manufacturing, developing water management, waste management, air pollution control, and climate change and energy management. In TSMC's green manufacturing, they established water recycling applications through water resources management, developing diverse water sources, and developing preventive measures. Concerning SDG7, TSMC carries on waste

management and air pollution control. For waste management, TSMC focuses on source reduction, circular economy, and audit and guidance. As for air pollution control, TSMC applies BAT (best available technology) and effective reduction of emission from source-local scrubbers. Moreover, they also strengthen monitoring of prevention facilities. Besides, regarding SDG 13, TSMC is well prepared to face the severe environment affected by climate change through strengthening climate resilience. Also, to provide clean energy, TSMC manages to drive low-carbon manufacturing, use renewable energy , and increase energy efficiency.

Moreover, to achieve social goals following SDG3, 4, 8, 12, and 13, TSMC is determined to engage in more volunteering activities that help the minority groups in society. Last but not least, TSMC prioritizes the goals of omitting inequalities and matters of human rights, following SDG 4, 5, and 10.

## II. Project Content Explanations: Content, Text level

#### A. Group Focus:

- 1. Home Page
  - About us
  - What is SDG?
  - What about TSMC
- 2. Economic Goals
  - Business plans: TSMC, Acer, Asus
- 3. Environmental Goals
  - Water Management
  - Waste Management

- Air Pollution Control
- Climate Change and Energy Management
- 4. Social Goals
- 5. Operating Strategies
- 6. Metacognition

## B. My Main Focus

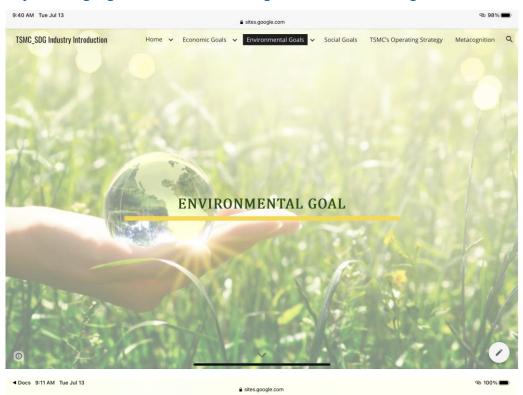
Table 1. List of Links to My Google Site Production of the Apps/Software Adopted

Apps/Software	Canva
	https://www.canva.com/design/DAEgx2CXN3o/86z0XcsEg
	3QGooVrIXGc7w/view?utm_content=DAEgx2CXN3o&ut
	m_campaign=designshare&utm_medium=link&utm_source
	<u>=publishsharelink</u>
	Infogram
	https://infogram.com/untitled-dashboard-
	<u>1hzj4o3p0d0mo4p?live</u>
	https://infogram.com/untitled-infographic-
	<u>1hdw2jpxnwqxj2l?live</u>
	Powtoon
	https://www.powtoon.com/c/dLVtWfwKM2J/1/m
	https://www.powtoon.com/c/dJ3N19KFUJi/1/m
	https://www.powtoon.com/ws/cs5zQYyaOVu/1/m
Google Site	https://sites.google.com/view/introducing-
	tsmc/home?authuser=0

更多選項 🗸 🔍

## Fig. 1: Google Site \_ Environmental Goal main page

https://sites.google.com/view/introducing-tsmc/environmental-goals?authuser=0



TSMC\_SDG Industry Introduction

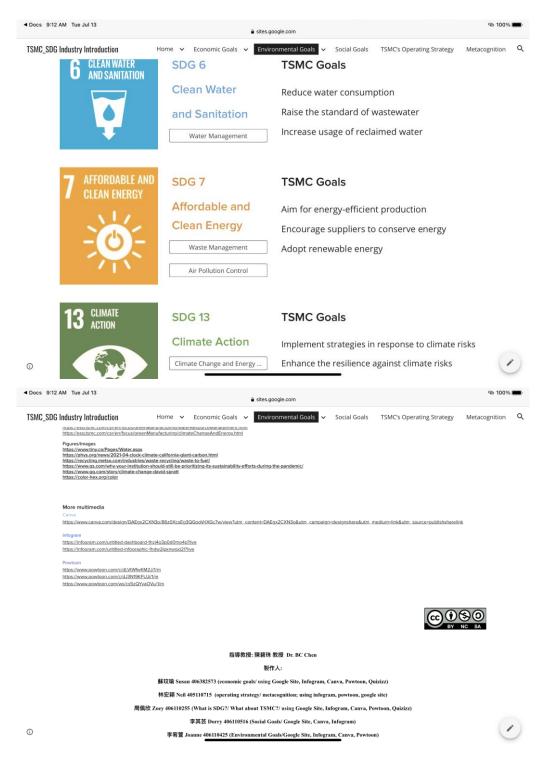
A Practitioner of Green Power

Home 🗸 Economic Goals 🗸 Environmental Goals 🖌 Social Goals

Edited by Joanne

To reach mutual prosperity of facilitating and coexistence between business and environment, TSMC applies green management into their business and dedicates to improve projects in the fields of climate change, energy management, water management, waste management, and air pollution control.

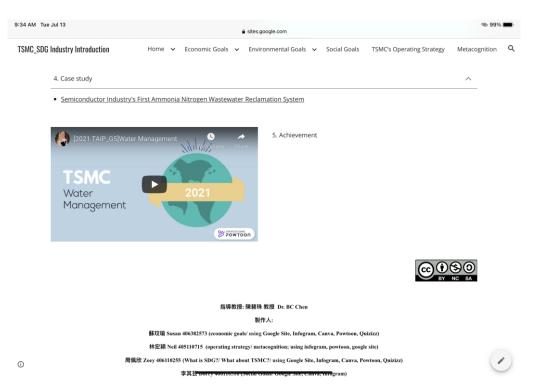




This is the main page of my part, environmental goals of TSMC. To have the viewers get the impression of the theme, I chose green as the main color tone. I would like to build a clean visual, so I only placed the SDG goals regarding green manufacturing on this page and navigate the viewers to subpages for elaborated information.

9:34 AM Tue Jul 13	i sites.google.com	@ 99% 🔳
WA TSMC has established various water recycling application development of pollution prevention techniques in orde	nic Goals      Environmental Goals     Social Goals     S	in its facilities. In 2019, the Company facility water resources in response to
		Reference
<ol> <li>Risk management of water resources</li> <li>Comprehensive Information Network and Meticu</li> <li>Smart Management of Recycled Water</li> <li>Improving Water Efficiency and Strengthening Factoria</li> </ol>		
TSMC     Main Water Cell and On-site Recycling Sys     Simplified Version	.tem	
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TSMC_SDG Industry Introduction Figure Constraints State Stat	Annual Water 0	TSMC's Operating Strategy Metacognition Q Additional Conserved 0,000
2. Develop diverse water sources     Adopting Domestic & Industrial Reclaimed Water     Implement water conservation and the use of reg		
<ul> <li>3. Develop Preventive Measures</li> <li>Improve the efficiency of water pollution prevent removal of water pollutants</li> <li>Effective Source Distribution Management and The Facilities</li> <li>Wastewater Quality improvement</li> </ul>	ion and Simplified Version —	9 13 O ED /

## Fig.2 Subpage1\_SDG6 strategies \_ Water Management



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After clicking on the bottom saying "Water Management " on the main page, the viewers will open this subpage. On this page, the information is all about the water management of TSMC, which are the strategies of how they achieve SDG 6. To elaborate on the smart management water recycle system, I made some infographics with Canva and Inforgram. Also, in order not to show a plain timeline of TSMC's achievement, I made a short video with Powtoon.

Q

#### Fig. 3 Subpage2\_SDG7 strategies \_ Waste Management 9:35 AM Tue Jul 13 Sites.google.com TSMC\_SDG Industry Introduction Home 🗸 Economic Goals 🗸 Environmental Goals 🗸 Social Goals TSMC's Operating Strategy Metacognition Q TSMC's waste management strategies are primarily focused on source reduction. TSMC continuously minimizes resource consumption at the source, adjusts raw material usage parameters and technical solutions for process improvements, and collaborates with suppliers to achieve material optimization and minimization. After raw materials are used in production processes, on-site recycling is prioritized so that resources are sufficiently reused to delay the disposal of materials as waste. Reference 1. Source reduction ~ C Jnit Waste Output Tre Waste Management Task Force a. Integrates TSMCs Material, Supply Chain Waste Resource Management Section, Facility Division, and Process Division Real-time management system a. Track the amount of waste produced per unit in the production process 0 b. Monitor the output of waste in real-time and 9:35 AM Tue Jul 13 Sites.google.com TSMC\_SDG Industry Introduction Home ✓ Economic Goals ✓ Environmental Goals ✓ Social Goals TSMC's Operating Strategy Metacognition Real-time management system a. Track the amount of waste produced per unit in the production process b. Monitor the output of waste in real-time and compare outputs with other fabs to identify opportunities for waste reduction. TSMC Aspires to be a Practitioner of Circular Eco 2. Circular Economy Reviewed the use of each chemical classified the ultimate flows of chemicals inside the facilities. a. 38 types of liquid waste were distributed using a comprehensive plan and remade into 30 types of recycled products for circular use in other industries. Implemented the Action Plans to Turn Waste into High-Value Products 309,000 394,600

a. Recycling waste sulfuric acid for internal use

b. Electroplating copper-containing and cobalt-containing liquid waste into recycled products

c. Freeze-drying ammonium sulfate waste into recycled products.

Suspended its ammonium sulfate waste crystallization

system Case study

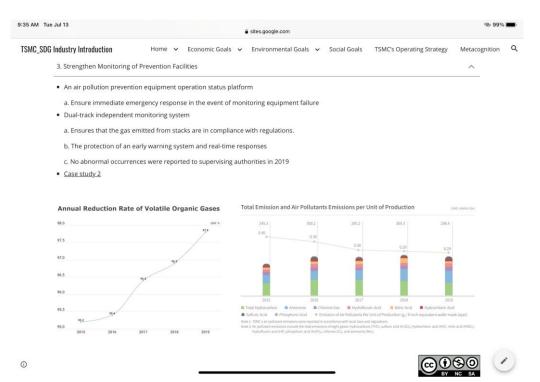


After clicking on the bottom saying "Waste Management" on the main page, the viewers will go to this subpage. On this page, the viewers can get to know how TSMC does their waste management, which plays an important role in green manufacturing. Here I only made one chart with Infogram by myself, while other infographics are from the official report of TSMC. The reason I did not choose to make all the infographics myself was because I thought the images from the official report were clearer to the viewers. I tried to make them myself but I failed to produce a better

result than that. Also, in this page, I added a photo of workers as a background of collapsible text to make the page look more vivid.

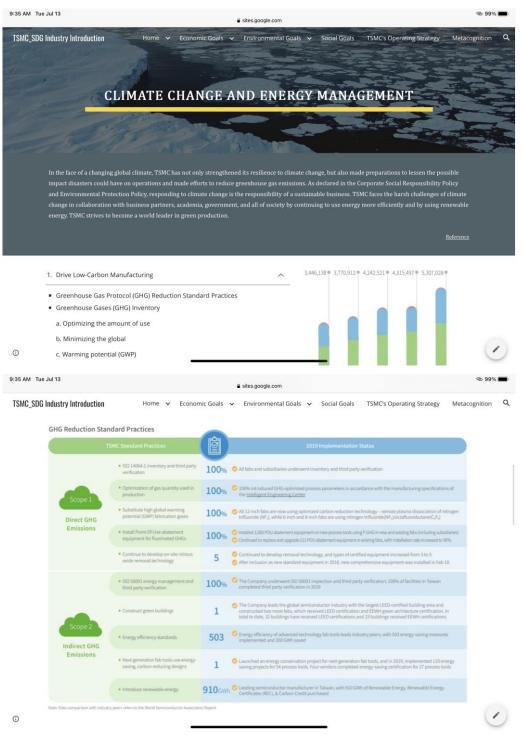
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Industry" and " best available to	Stationary Pollution Source Air P echnology, such as source categor	ollutant Emi rization and	ssions Standard multi-station tre	he "Air Pollution Control and Emissions Standards for the Semiconductor " in Taiwan, TSMC's air pollution prevention practices include the adoption of atment, as well as continuous collaboration with industry experts to improve the ants emitted to the atmosphere can be equal to or less than governmental <u>Reference</u>
1. Use Best Av	ailable Technology (BAT)			Kenter Content of the Content o
<ul> <li>Prevention</li> </ul>	on strategy			Dry Process Adsorption
	reduction of emission from so			Chemical Storage Tank
b. Strengthe	ened management of terminal	preventior	n facilities	Wet Process
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Prozess Type Manada	sketor Target Technology Epoloniest during Pollutaris Technology Pollures	Reduction Rates	Brail-time Honitoring	2. Effective Reduction of Emission from Sources-Local Scrubbers
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Dryfd	ching Controlive Gases PFCs Planta-Wei	>95%	Eslet Pressure     Current     Amperage     Circulation Woter	waste gases emitted from fab equipment
C Thin	Gates	>95%	Inlat Pressure     Reactor     Temperature     Occulating Water	<ul> <li>7 types of local scrubbers</li> <li>1) thermal 2) combustion 3) plasma 4) wet type in facility site</li> </ul>
Dry Process Sput	aring Gates		PH Value     Inlast Pressure     Pressure     Differences to	5) wet type in process site 6) adsorption 7) condensation.
Sport Epit	any Texic Ganes Adsorption	>95%	Scrubber     Inlet Pressure     Reactor	<ul> <li>New plants (plants built after Fab 15 Phase 7)</li> <li>a. Independent central scrubber</li> </ul>
Thin	Film National of Control of Contr	>90%	Conculating Water     Flow     Indet Pressure	b. Washing towers for wet process equipment $\rightarrow$ emits a
Wet Process	ching Corrosive Gases Wet Organic Gases (Process Site)	>95%	Pressure Difference in Scrubber     Consisting Water     Iniet Pressure	large amount of acidic (酸性氣體) and caustic gas (腐蝕性氣體)
A 1958	noine High Boiling Condemation	>95% Specific High	Pressure     Difference In     Scrubber	<ul><li>c. High-Efficiency Central Scrubbers</li><li>Continuous Improvement of Prevention Technology</li></ul>
Organic Process	Point Organics	Boiling Point Organics	Condensation Temperature     Pressure     Tellowstraction	<u>Case study 1</u>
Storage Tark	Storage Controlive Gases Viet (Facility Strei)	>95%	Scrubber     PH Value     Crealating Water     Iniet Pressure	
3. Strengthen	Monitoring of Prevention Facil	ities		^
<ul> <li>An air pollu</li> </ul>	tion prevention equipment op	eration sta	tus platform	
	nmediate emergency response			g equipment failure
Ô	ndependent monitoring system			(1)
a. Ensures t	hat the gas emitted from stacl	ks ar <u>e in co</u>	mpliance with r	egulations

## Fig. 4 Subpage3\_SDG7 strategies \_ Air Pollution Control



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After clicking on the bottom saying "Air Pollution Control" on the main page, the viewers will go to this subpage. To achieve SDG7, TSMC also works hard on air pollution control, aiming to reduce toxic or harmful gas that harms not only human beings and the environment. To elaborate the process of how TSMC operates their air pollution prevention, I made a short film with Powtoon. Moreover, I visualized some statistics with Infogram so that the viewers can read them more easily.



## Subpage5\_SDG13 strategies \_ Climate Change and Energy Management



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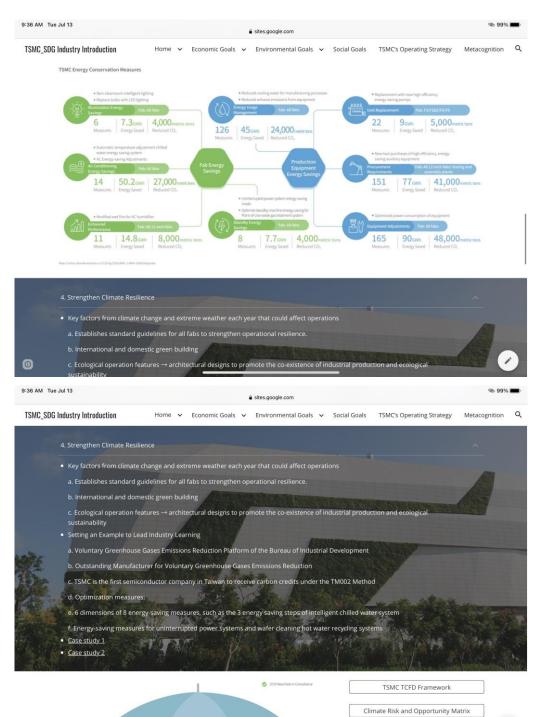
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2019 Actions on Climate Risks and Oppo...



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#### 30 June 2021



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Lastly, after clicking on the bottom saying "Climate Change and Energy Management" on the main page, the viewers will go to this subpage. According to TSMC's official report, they combine climate change and energy management together. Therefore, I followed the report and did not divide them into two parts as well. I did not make many infographics on my own here that only one of the images was made with Canva. I also made a short film with Powtoon to show TSMC's achievement in the field.

#### C. Self-Evaluation of the Group Project

My role in this group project was to introduce the environmental goals regarding the SDG of TSMC. In the beginning, we had some disagreement on what content to include in our project. One of our members wanted to include a comparison of TSMC and other companies, but I did not agree with her. I thought that might distract the focus of our purpose to introduce TSMC, and I conveyed my opinion this time. Eventually, we decided to include the comparison part in each person's work if we thought it was necessary. Most of the time our group did a great job working on our own and we always had a quick conclusion during the meetings, that everyone was clear about what they were responsible for. Overall, I was glad to work with our group with such efficiency.

# III. Apps and Software Adopted in the Group Project (include screenshots)



## [Canva]

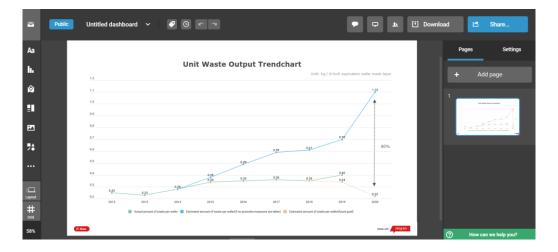
#### Link to full works

I decided to use Canva for it has a complete function and many elements allowing the users to apply to their works. Also, I did not need to spend a lot of time making an infographic with Canva. Usually when I use Canva to make flowcharts, or to describe something without exact statistics. With Canva I can

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always produce aesthetic visual aids, but not infographics with statistics because Canva does not provide a very convenient function dealing with datas.

## [Infogram]



#### Link to full work



#### Link to full work

I chose to use Infogram when I needed to show a chart with statistics or when I would like to make a long-sized infographics. Infogram provides a better function dealing with data that I find very convenient. It can also customize the chart property that makes the charts clear and informative. Also, in Google Site, I could also insert the Infogram that saved a lot of space. However, Infogram does not provide enough elements or sources for free, only when I pay that I can enjoy the complete functions like downloading the file or have more templates to use.

## [Powtoon]

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## Link to full work

I applied Powtoon to the project because it was the only tool I knew that could make films. Sometimes graphics are not enough to show the full content, then I would like to present the content with video. Powtoon has enough elements and functions for one to make an easy video; however, it functions so slowly that the time it takes to finish one film is too long.

## [Google Site]

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A Practitio	ner of Green	Power		Tr           文字方角           ()           内板           団 板高配置	■ 三月 密城夜峰
		nd environment, TSMC applies green management into their busine ent, water management, waste management, and air pollution conti		а — а а	<u>*</u> *
6 CLEAN WATER AND SANITATION	SDG 6 Clean Water	TSMC Goals		x- x-	1 1 1 1 1 
<b>Q</b>	and Sanitation	Reduce water consumption Raise the standard of wastewater Increase usage of reclaimed water		I 9068 ≡ 88 O £588	

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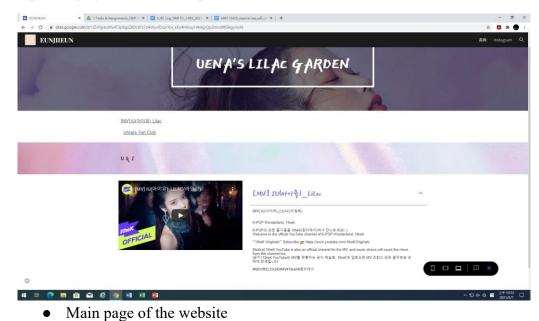
Google site was the main platform we used in our final project. Google Site was convenient and easy to understand since it did not take much effort to learn and get used to using the function to build a fine website. Editing with group members at the same time was also beneficial for corporations.

## IV. When I First learned the Apps/Software/Platform

## A. Week 11 - Google Site

i. In-class Practice

https://sites.google.com/view/week11practice/%E9%A6%96%E9%A0%81?authuser=0



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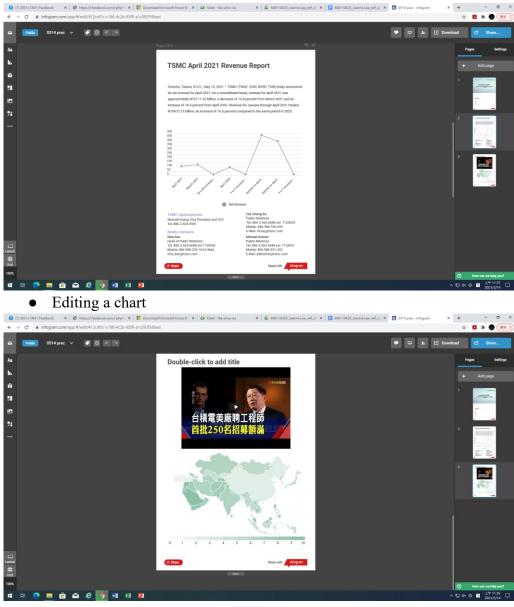
- Editing a Sub-page
- Adding Image Carousel function: the viewers can swipe multiple images at the same section
- ii. Weekly Reflection

I think the group did a great job on instructing us to form a Google site. I made a Website about IU, a famous Korean singer and actress. I did not have any ideas about what the topic should be, so I just came up with some random ideas. Google site is like a platform where you can stock all the Google functions into one Website, which is simple to learn.

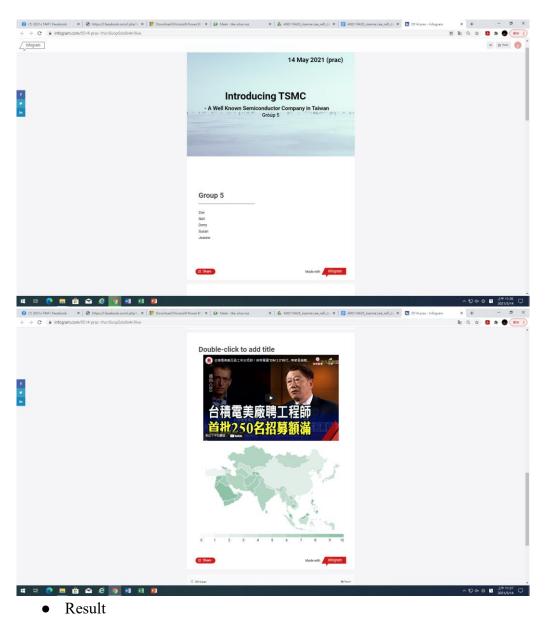
## B. Week 12 - Infogram

## i. In-class Practice

#### https://infogram.com/0514-prac-1ho16vop5do9x4n?live



• Inserting a YouTube video and map



ii. Weekly Reflection

The tutorial was clear but they might want to slow down their pace a little bit. I could not follow along with the practice since they taught too fast. However, I still learnt how to make a chart, inserting a video and editing data on a map.

- C. Week 13 & 14 Powtoon
  - i. Presentation Videos

https://drive.google.com/drive/folders/1weynyFjI0PH2dfOI4LT0jQoiF pa3hb58?usp=sharing

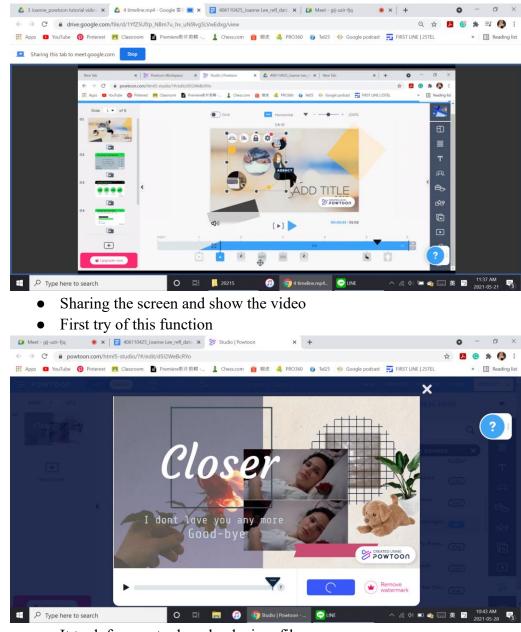
#### Lee

## ii. In-class Practice

#### https://www.powtoon.com/s/d5I2WeBcRYo/1/m

Lee

#### https://youtu.be/iZMWNfm05bo



- It took forever to download a jpg. file
- Exported the result to YouTube

#### iii. Weekly Reflection

I am not very satisfied with my tutorial since I still got nervous even though it's just a video recording! However, I learnt something due to this recording that Windows 10 has its own screen recording function! Because my Evercam was expired and it would not allow me to save the file into mp4 or wmv, so I needed to figure out some other ways. <u>https://youtu.be/mLgT3yZwqgc</u> Here is the video I found that teaches you how to use it.

Distant-teaching class seems to be a little bit troublesome since my laptop is not so professional and it is old already, sometimes it gets so hot like it's going to burn. I miss the pc at school. They are so nice and fast. But the pros of distant-class is that I don't need to face the crowds, which is nice.

## V. Conclusion: Reflections and Thoughts for Creating This Project

During the process of preparing the final project, I learned much about TSMC and got familiar with all the tools I applied on the website. I did not have any chances to learn this deep about TSMC before and only thought about its success in business. However, after doing the research on TSMC's SDG goals and its actions to achieve them, I realized the reasons why it is the most successful enterprise in Taiwan and found its operating spirit respectful. Furthermore, after finishing the project, I am now able to apply multiple media to other projects from other courses, which is quite helpful. I always feel satisfied when seeing the final results of the graphics, videos, and other material all done by myself.

Actually, I had a make-over of my website pages. Though I had spent days preparing the first version of the pages, the result was a huge disappointment. The previous version lacked so much information and the editing were terrible. Therefore, I decided to change everything about it. The first thing I did was to reorganize the whole structure and divided each strategy of achieving SDG into separated subpages. Then I classified the titles into

Lee

smaller chunks and added the core information to them. Lastly, I decorated the pages to look clean and aesthetic. I do not think the final result is perfect, but at least it is spot on.

All in all, I am glad and thankful to have the opportunity to know adequate tools available to apply to different tasks from this course. As for those tools I did not use in the project this time, I will like to learn more about them and practice them in the future.

#### VI. References (Works Cited - Divide your references into categories)

A. Text sources

https://esg.tsmc.com/download/csr/2019-csr-report/english/pdf/e-all.pdf https://esg.tsmc.com/csr/en/focus/greenManufacturing/waterResourceMana gement.html

https://esg.tsmc.com/csr/en/focus/greenManufacturing/climateChangeAndE nergy.html

## B. Photo/picture sources

https://www.tiny.ca/Pages/Water.aspx

https://phys.org/news/2021-04-clock-climate-california-giant-carbon.html https://recycling.metso.com/industries/waste-recycling/waste-to-fuel/ https://www.qs.com/why-your-institution-should-still-be-prioritizing-itssustainability-efforts-during-the-pandemic/ https://www.gq.com/story/climate-change-david-spratt https://color-hex.org/color